

Sage ACT! Premium 2012 System Requirements

All minimum system requirements are based on a single-user environment (one computer accessing a local database). In a shared environment, Sage ACT! Pro is designed to work with up to 10 users and Sage ACT! Premium is designed to work with more than 10 users. Recommended server system requirements are for environments of more than one user. Customer registration and activation are required and you must purchase one license of Sage ACT! per user. Your system must meet the minimum requirements to be eligible for technical support.

- [Sage ACT! Premium 2012 Minimum System Requirements: Access via Windows®](#)
- [Sage ACT! Premium 2012 Minimum System Requirements: Access via web](#)

Sage ACT! Premium 2012 (Access via Windows®)

System Requirements

- 2 GB available hard disk space (4 GB if product is downloaded)
- DVD drive
- SVGA (1024x768) or higher resolution monitor
- Windows Installer Service 4.5; .NET 3.5 Service Pack 1
- 1 GB system memory

Processor speed for Windows® XP

1.0 GHz Pentium® IV processor (or equivalent)

Processor speed for Windows Vista® or Windows 7

1.8 GHz Pentium IV processor (or equivalent)

Works With

- Microsoft® Office 2003, 2007, and 2010 (32-bit version only) (SP3 recommended for Office 2003 and SP2 recommended for Office 2007)

- Microsoft Outlook® Express 6.0 SP2¹
- Lotus Notes® 6.5, 7.0.2, and 8.0
- Eudora® 5.2
- Internet Mail SMTP/POP3
- Microsoft Internet Explorer® 7.0², 8.0 and 9.0
- Adobe® Reader® 6.0, 7.0 and 10.x
- VMware® Workstation 5.x and 6.x; VMware Fusion, VMware Server 1.x, 2.x
- Citrix® software using Citrix XenApp® 5.0 and 6.0³
- Parallels® Desktop for Macintosh® 4.0; and Parallels Workstation 2.2 for Windows®
- Oracle VM VirtualBox® 4.x

Supported Operating Systems

- Windows® XP SP3⁴ (32-bit only)
- Windows Server® 2003 SP2 (32-bit and 64-bit)
- Windows Vista®⁵ SP2 (32-bit and 64-bit)
- Windows Server 2008⁶ SP2 (32-bit and 64-bit)
- Windows 7 SP1 (32-bit and 64-bit)

Database Server:

Sage ACT! uses SQL Server® 2008 R2. If you would like to use a different edition of SQL Server other than the one provided, please consult Microsoft documentation for specific requirements for that edition.
<http://msdn.microsoft.com/en-us/library/ms143506.aspx>

Scalability Recommendations⁷

Users	Processor	Memory	Product	SQL Server
1-10	1.8 GHz Pentium® IV (or equivalent)	1 GB	Sage ACT! Premium 2012	Express Edition
11-30	2.8 GHz Pentium IV	1 GB	Sage ACT! Premium 2012	Express Edition
31-50	3.2 GHz Pentium IV	3 GB	Sage ACT! Premium 2012 (with SQL Server® 2008)	Standard Edition

Sage ACT! Premium 2012 (Access via web)⁸

Server System Requirements

- Network Interface Card
- 2 GB available hard disk space (4 GB if product is downloaded)
- DVD drive
- SVGA (1024x768) or higher resolution monitor
- 1 GB system memory
- Windows Installer Service 4.5 .NET 3.5 Service Pack 1

Processor speed for Windows® XP

1.0 GHz Pentium® IV processor (or equivalent)

Processor speed for Windows Vista® or Windows 7

1.8 GHz Pentium IV processor (or equivalent)

Supported Operating Systems

- Windows® XP SP3⁴ (32-bit only)
- Windows Server® 2003 SP2 (32-bit and 64-bit)
- Windows Vista®⁵ SP2 (32-bit and 64-bit)
- Windows Server 2008⁶ SP2 (32-bit and 64-bit)
- Windows 7 SP2 Professional, Enterprise, and Ultimate (32-bit and 64-bit)

Database Server

Sage ACT! uses SQL Server® 2008 R2. If you would like to use a different edition of SQL Server other than the one provided, please consult Microsoft documentation for specific requirements for that edition.
<http://msdn.microsoft.com/en-us/library/ms143506.aspx>

Client System Requirements

- Internet Explorer® 7.0², 8.0² and 9.0
- Firefox® 3.5, 3.6, and 4.0
- Microsoft® Outlook® 2003 SP3, 2007 SP2, and 2010

- Microsoft Word 2003 SP3, 2007 SP2, and 2010 (required for integration features only)
- .NET 3.5 Service Pack 1 (required for integration features only)

Scalability Recommendations⁹

Users	Processor	Memory	Product	SQL Server
1-10	1.8 GHz Pentium® IV (or equivalent)	1 GB	Sage ACT! Premium 2012	Express Edition
11-30	2.8 GHz Pentium IV	1 GB	Sage ACT! Premium 2012	Express Edition
31-50	3.2 GHz Pentium IV	3 GB	Sage ACT! Premium 2012 (with SQL Server® 2008)	Standard Edition

Disclaimers

¹ Outlook Express is available on Windows XP and Windows Server 2003.

² On 64-bit versions of Windows, Internet Explorer (32-bit) is recommended.

³ There are some limitations with Sage ACT! Scratchpad in a Citrix® environment.

⁴ Windows XP Professional limits the number of concurrent network connections to 10 (Home Edition limits concurrent connections to 5).

⁵ Windows Vista limits the number of concurrent network connections to 10 (Home Basic and Home Premium Editions limit concurrent connections to 5).

⁶ "Core Server Installation" of Windows Server 2008 is not supported.

⁷ Recommendations are based on in-house performance and scalability tests wherein, using simulated user loads, product performance was within 20% or 2 seconds (whichever was longer) of single-user product performance. Databases used in the tests averaged 1000 contacts per user. Individual customer performance may vary based on actual database size, hardware variations, network traffic, and product usage.

⁸ IIS needs to be enabled.

⁹ Recommendations are based on in-house performance and scalability tests wherein, using simulated user loads, product performance was within 20% or 2 seconds (whichever was longer) of single-user product performance. Databases used in the tests averaged 1000 contacts per user. Individual customer performance may vary based on actual database size, hardware variations, network traffic, and product usage